MONDAY

18:30 WELCOMING COCKTAIL & CONFERENCE PRE-REGISTRATION

TUESDAY

8:30 CONFERENCE REGISTRATION

9:00 CONFERENCE INAUGURATION: SETTING THE CONVERSATION

Cyril Muller, Vice President, Europe and Central Asia, the World Bank

Berat Albayrak, Minister of Treasury and Finance, Republic of Turkey

9:45 WELCOMING REMARKS

Myriam Ferran, Director for Strategy and Turkey, Directorate-General for Neighbourhood and Enlargement Negotiations (DG NEAR), European Commission

Richard Dewdney, Head, FCO/DFID Good Governance Fund Joint Unit and Deputy Director, Eastern Europe & Central Asia, Department for International Development (DFID), United Kingdom

Werner Liepach, Director General, Central and West Asia Department, Asian Development Bank

Edward Olowo-Okere, Director, Governance Global Practice, World Bank

10:15 COFFEE BREAK
### PLENARY SESSION 1

**10:30  STRENGTHENING PUBLIC POLICY PROCESSES**

**Featuring:**
- Ivan Miklos, former Minister of Finance and Deputy Prime Minister, Advisor to Ministers of Finance and Economic Development, Slovakia
- Lalita M. Moorty, Director, Macroeconomics, Trade and Investment Global Practice, World Bank

**Moderator:**
- Roby Senderowitsch, Practice Manager, Governance Global Practice, World Bank

### PLENARY SESSION 2

**11:30  MANAGING PUBLIC RESOURCES**

**Featuring:**
- Bogdan Puscas, President, Public Procurement Agency ANAP under Ministry of Finance, Romania
- Juan Pablo Guerrero, Network Director, Global Initiative for Fiscal Transparency
- Vinay Sharma, Director, Procurement, World Bank

**Moderator:**
- Arup Banerji, Country Director for European Union, World Bank

### PLENARY SESSION 3

**12:30  LUNCH**

**13:30  GOVERNANCE OF SERVICE DELIVERY**

**Featuring:**
- Srdjan Svircev, Senior Public Sector Specialist, Governance Global Practice, World Bank (Regional Justice)
- Tatiana Savva, Economist, Expert Grup, Moldova
- Fadia Sadaah, Director, Human Capital Project, World Bank
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<tr>
<th>Time</th>
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<td>15:30</td>
<td>COFFEE BREAK</td>
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<tr>
<td>16:00</td>
<td>DRIVERS AND ENABLERS OF POLICY EFFECTIVENESS</td>
<td>Featuring: Jorg Kristijan Petrovič, Vice President, Court of Audit, Republic of Slovenia, Alina Mungiu-Pippidi, Professor of Democracy Studies, Hertie School of Governance (Berlin), Chair of the European Research Centre for Anti-Corruption and State-Building (ERCAS), Moderator: Linda Van Gelder, Regional Director for Western Balkans, World Bank</td>
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<td>17:00</td>
<td>PRESENTING GOVTECH</td>
<td>Featuring: Anabela Pedroso, State Secretary for Justice, Portugal, Marten Kaevats, National Digital Advisor, Government Office of Estonia, Nick Kalisperas, Deputy Director, National, International &amp; Research Group, Government Digital Service, United Kingdom, Moderator: Renaud Seligmann, Practice Manager, Governance Global Practice, World Bank</td>
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<td>19:00</td>
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### 8:30 Welcome Coffee

### 9:00 Welcoming Remarks and Recap of Day 1

### 9:30 Six Parallel Thematic Discussions

#### Room A
**Strengthening Public Policy Processes**
1. Romania: Lessons in Public Policy Setting by: Dragos Negoita, Director, General Secretariat of Government of Romania
2. Azerbaijan: Monitoring and Evaluation Process

**Discussants:**
- Mercy Tembon, Regional Director for South Caucasus, World Bank
- Waleed Haider Malik, Senior Public Sector Specialist, Governance Global Practice, World Bank

**Moderator:**
- Daniele Dotto, Head of Unit, Governance and Public Administration, European Commission

#### Room B
**Managing Public Resources**
1. Main Lessons from Bureaucracy Lab by: Zahid Hasnain, Senior Public Sector Specialist, Governance Global Practice, World Bank
2. Public Finance Management Reform: Georgia’s Path
3. Poland: Sealing Tax Gaps by: Artur Gostomski, Director of Large Business Department, Ministry of Finance and Grzegorz Poniatowski, Vice President, Centre for Social and Economic Research (CASE)
4. Bulgaria: Shared Services by: Tomislav Donchev, Deputy Prime Minister, Bulgaria

**Discussant:**
- Anders Eldrup, former Permanent Secretary of the Ministry of Finance, Denmark
- Jonas Arp Fallov, Senior Public Sector Specialist, Governance Global Practice, World Bank

**Moderator:**
- Ivana Jakir-Bajo, Assistant Minister and Chief State Treasurer, Ministry of Finance, Croatia

#### Room C
**Governance of Service Delivery**
1. Albania: Citizen Centric E-Services
2. Italy: Centralized Procurement for Better Service Delivery by: Marco Sparro, Program for the Rationalisation of Public Spending on Goods and Services, Consip S.p.A., Italy
3. Armenia Infrastructure Sustainability: Improve Service Delivery in Water Sector

**Discussant:**
- V.S. Krishnakumar, Practice Manager, Governance Global Practice, World Bank
- Moses Wasike, Lead Financial Management Specialist, Governance Global Practice, World Bank

**Moderator:**
- Chiara Bronchi, Chief Thematic Officer, Asian Development Bank
Seven parallel country-specific / sub-region breakout sessions will allow for integration of different approaches into specific realities, allowing for regional knowledge exchange and synergies identification. The aim of this breakout will be to moderate and encourage forward looking perspective for governance reforms in each of ECA sub-regions, as well as providing inputs to the WBG Governance GP strategy for each sub-region.

**Group 1:** Central Asia (Kazakhstan, Kyrgyz Republic, Tajikistan, Uzbekistan)
**Group 2:** South Caucasus (Armenia, Azerbaijan, Georgia)
**Group 3:** Turkey
**Group 4:** Russia
**Group 5:** Eastern Europe (Belarus, Moldova, Ukraine)
**Group 6:** Western Balkans (Albania, Bosnia & Herzegovina, Kosovo, Montenegro, Northern Macedonia, Serbia)
**Group 7:** EU Member States
16:30  THE WAY FORWARD – FACILITATED DISCUSSION

17:30  CLOSING REMARKS

Auguste Kouame, Country Director for the Republic of Turkey, World Bank

Myriam Ferran, Director for Strategy and Turkey, Directorate-General for Neighbourhood and Enlargement Negotiations (DG NEAR), European Commission

Richard Dewdney, Head, FCO/DFID Good Governance Fund Joint Unit and DFID Deputy Director, Eastern Europe & Central Asia

Werner Liepach, Director General, Central and West Asia Department, Asian Development Bank